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Mr Martin Baggs
Chief Executive Officer
Thames Water Utilities Limited
Clearwater Court
Vastern Road
Reading
RG1 8DB

Date: 13th May 2011

Dear Mr Baggs,

Thames Water's Water Resources Management Plan ("WRMP")

Thank you for your letter of 28th April 2011 with your comments on the Environment Agency's advice on the further work required to meet the minimum requirements recommended by the Inspector in her report into Thames Water's revised draft WRMP. In addition, we received comments from three stakeholders in response to my letter of the 14th April 2011.

We have now given further consideration to the Agency's advice and have amended the table of work accordingly (amendments have been made to recommendations 4, 5, and 17). A revised table is attached with the amendments underlined and shown in red. This sets out the timing of work to address all of the Inspector's recommendations, including the work needed for the current planning round and where further work is needed as part of the annual review and for the next planning round.

From your letter, we note Thames Water's proposals on stakeholder engagement and your intention to publish a 'work plan' on your website, detailing the work that you will undertake. You have also confirmed that you will respond to any requests that you may receive in response to that information. In order to assure the robustness of this further work, we suggest that once you have completed your 'work plan' and report the outcome to the Secretary of State, you accompany that report with a statement detailing:

- the consideration given to the views of stakeholders;
- any changes you made to your 'work plan';
- how this has changed your programme appraisal and the preferred programme of options for the London and South West Oxfordshire water resources zones; and
- the reasons for your decisions.

We suggest that you publish this statement on the Thames Water website and send a copy to me.



I am copying this letter to those stakeholders that have previously made representations on the Thames Water draft WRMP. Additionally it will be placed on the Defra website.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'CSKilling', written in a cursive style.

CAROL SKILLING

Water Resources Management Policy